

2015-Aug-29 Purchase / Ship on behalf system upgrade information  
2015 年 8 月 29 号代购代运系统升级解说

**For Ship On Behalf System 只限代运系统**

- Ship on behalf now can pre submit the non-arrive parcel into shipment with status “Draft”. Once the parcel arrived our China warehouse, system will automatics change the shipment status to “Waiting Packing” so our warehouse staff will immediately process the packing. 代运系统，现在可以预先提交“草稿”出货单，只要“草稿”出货单内的包裹**被仓库扫描入仓**，系统会自动把该出货单状态换成“等待包装”仓库就可以立刻打包。如仓库没有扫描入仓，系统是不会自动把“草稿”状态的出货单更新为“等待包装”

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Search: [ ] All [ ] Go!

New Status "Draft" (indicated by red arrow)

No.	Date Created	Last Updated	Reference Number	Tracking Number	Ship By	Receiver Name	Shipment Amount	Action
1	2015-08-29 10:13:54	2015-08-29	S1440814434	EL2111121212	By Air	Jim	CNY ¥ 38.00	View
2	2015-08-29 09:30:45	2015-08-29	S1440811845	EL1111121212	By Air	Jim	RM 17.11	View
3	2015-08-28 15:34:09	2015-08-28	S1440747249	EL05548522665	By Air	Jim	RM 180.99	View
4	2015-07-01 17:04:58	2015-08-27	S1435741498		By Air	Jim	RM 0.00	View
5	2015-06-12 12:14:00	2015-06-12	S1434082440	22222222aaa	By Air	Yolanda	RM 34.68	View

Dropdown menu options: All, Draft, Waiting Packing, Prepare Packing, Packing Problem, Packing Now, Waiting Payment, Waiting Send, Prepare Send, Sent Out, Destory, Missing Refund, Surrender

Ship on behalf customer now can see a new “blue” button for pre submit the shipment.  
顾客的代运系统内新增按钮可以让代运商预先输入草稿出货单

预先输入中国快递单号在我们系统

编号	中国快递单号	以英文申报商品名称	申报商品单价 (USD)	数量
1.	快递单号而已			
2.	快递单号而已			
3.	快递单号而已			
4.	快递单号而已			
5.	快递单号而已			
6.	快递单号而已			
7.	快递单号而已			
8.	快递单号而已			
9.	快递单号而已			
10.	快递单号而已			

预先提交出货单

新增按钮 (Pre submit the shipment in draft status)

提交单号

Ship on behalf customer can amend or cancel the shipment which in the status “Draft”. Ship on behalf customer can remove any parcel in that shipment. 只要出货单没有更新为“等待包装”代运商（顾客）可以在“草稿”出货单内取消整个出货单或者删除任何包裹

**包裹申报信息**

编号	中国包裹单号	重量 (KG)	请求选项	以英语申报商品名称	申报金额 (USD)	数量	小计 (USD)	举报问题
1	3100119389188			Sport	23.00	2	46.00	
2	560002776459		要求拆包裹打包	Pant	2.00	11	22.00	
3	560160352921			Sim Card	1.00	1	1.00	
全部包裹重量: 0 KG (只限于参考)					总额 申报金额 (USD)		69.00	

对于空运运输，运输费是按包装后的重量或高体积来计算的

顾客可以自己删除任何包裹  
Customer can remove the parcel at Draft shipment

删除这个出货单后重新提交过


草稿状态的出货单，顾客可以亲自删除出货单  
Or can cancel the draft shipment

✗ This features is only for Ship on behalf, Purchase on behalf will upgrade soon ✗  
✗ 这个草稿状态的出货单目前只限【代运】系统内才能提交，代购以后会升级 ✗

**For Purchase On Behalf System 只限代购系统**


1. Add new services called "DPE Small Sea Parcel"(will be launch at 07 Sep 2015), warehouse address will remain our air warehouse. If require this new shipping method, during place order please select send by "Air/Small Sea Parcel" see below pictures. This new features can help some customer change from air to sea shipment without transfer to our sea warehouse (save time and courier fees)

Please be note, there are different warehouse between Air/Small Sea Parcel warehouse & Sea warehouse  
Please be note, the above amount is exclude the international shipping cost.



**Send by:**  
**Air/Small Sea Parcel**  
E.g.: Accessories, Cloth, Cosmetics or any small and light items

[Click For Price List](#)



**Send by:**  
**Sea**  
E.g.: Appliances, Machine, Furniture or any big and heavy items

[Click For Price List](#)

新增海运小包裹(会在 2015 年 9 月 07 日开始使用), 仓库地址是我们空运仓库, 走 DPE, 由于使用同一个空运仓库处理所以顾客下单时如要使用海运小包裹服务, 还是要选择空运方式出货(看上图)。

Once parcel arrived our warehouse, we will inform you, and you have to select correct warehouse to submit your shipment.

当您的包裹抵达仓库后，我们系统会自动通知顾客。您必须选正确的仓库提交出货单

我的空运仓库库存 以下是已经抵达我们中国仓库的包裹

浏览出货单规则 **Small Sea Parcel select this**

空运方式: **空运/海运小包裹** ✔

显示已经抵达此仓库的包裹 点击查看价格表

海运方式: **海运**

显示已经抵达此仓库的包裹 点击查看价格表

勾选这些7个包裹 
  取消全部已勾选的包裹 
 继续提交已勾选的包裹

海运小包裹选择这里 已勾选的包裹: 0 已勾选的包裹总重量: 0.00 KG (只限于参考)

**i** 请记得保留最少 0.04kg 让我们包装, 因为我们的包装胶袋最少需要 0.04kg  
 小纸箱 尺寸是41x27x31cm 重量有0.52kg, 中型纸箱尺寸是46x30x31cm 重量是 0.66kg, 大型纸箱尺寸是 50x36x42cm 重量是 0.94kg  
 我们的仓库人员会根据您提交的包裹来选最适合的包装材料来替您包装.

If want send by small sea parcel shipping method, you have to select air warehouse services, so you can select Small Sea Parcel services.

如要以海运小包裹出货, 提交出货单依然选择空运服务, 然后就可以选择海运小包裹出货

我要选择我喜爱的快递公司: (不同的快递公司会有不同的运费) [浏览我们的运费页面](#)

<input checked="" type="radio"/>	<b>KANGAROO</b> WORLDWIDE EXPRESS	<b>DPE SMALL SEA PARCEL</b> 普货出货单	以重量估算运费 CNY 25.50 估算重量: 1.1 KG
		条款及条件 <span style="float: right;">估计到达: 25-30 工作日</span>	
<input type="radio"/>	<b>KANGAROO</b> WORLDWIDE EXPRESS	<b>DPE SMALL SEA PARCEL</b> 敏感货出货单	以重量估算运费 CNY 26.50 估算重量: 1.1 KG
		条款及条件 <span style="float: right;">估计到达: 25-30 工作日</span>	
<input type="radio"/>	<b>POS LAJU</b> NATIONAL COURIER	<b>CUCKOO POS LAJU</b> 普货出货单	以重量估算运费 CNY 39.00 估算重量: 1.1 KG
		条款及条件 <span style="float: right;">估计到达: 3-5 工作日</span>	

- Submit shipment will be more advance and easier to submit. If the shipment have sensitive item, system will only display the country which accept to send out the sensitive goods instead of display all the country.

顾客提交出货单时, 系统会显示更加完善的资料给顾客选择, 以下是顾客提交出货单时的画面

2. Cloth 11.21 2 22.42

订单编号: 1350031408 RMB: 69.50

卖家: 睿华公主屋 敏感货

全部包裹重量: 1.1 KG (只限于参考) 总额 申报金额 (USD) 63.08

对于空运运输, 运费是按包装后的重量或者体积来计算的 重新提交表格

请注意: 商业发票 作为申报海关用途 (您不需要支付任何申报金额)

**第二步: 检查和更新您的收货资料**

配送信息 (您可以自己修改收件者的资料, 我们将会以你输入的地址打印在单号并派件)

收货地址:  请输入英

收货者的城市:  请输入英语而已

收货者州:

收货者邮编:

收货者的国家: **Malaysia** E.g.: Pls delivery before 5pm

收货地址备注:

Sensitive goods only display certain country  
如商品是敏感货, 系统只显示能接受敏感货运送的国家, 目前只有马来西亚和新加坡可以接受敏感货运送

3. During submit the shipment, system will display all the services which available base on your selected country and state and normal/sensitive goods. System will re-arrange the sequence of the services which the lowest cost will be the top of the rank, you may select base on your desired agent and courier services. Be note DPE services will be available after 07 Sep 2015

选择快递更加明确和可以预算运费，并会以最便宜的运费排【最高】，代购系统无需再选择要以敏感货寄出还是要包税，现在只需要选择正确的快递公司就可以决定，如出货单内有敏感货的商品，顾客也就只能选带有敏感服务的快递和代理公司。请注意，DPE 服务会在 2015 年 9 月 7 号开始使用。

**如果您有普货和敏感货在此出货单又要分开2包裹出，请提交两个不同的出货单。**

(敏感的商品有：名牌物品，仿牌，食品，保健品，减肥药，医药物品和药物，精油，食用油，化妆品，液体，粉末，膏状，光碟，手表，电池，移动电源，带磁性物质，电表，气泵，电容，电子原件，化学物品，情趣用品，尖锐锋利商品如刀具等等)

我要选择我喜爱的快递公司: (不同的快递公司会有不同的运费) 浏览我们的运费页面

<input checked="" type="radio"/>		<b>DPE SMALL SEA PARCEL</b> 普货出货单	以重量估算运费 CNY 25.50 估算重量: 1.1 KG
<input type="radio"/>		<b>DPE SMALL SEA PARCEL</b> 敏感货出货单	以重量估算运费 CNY 26.50 估算重量: 1.1 KG
<input type="radio"/>		<b>CUCKOO POS LAJU</b> 普货出货单 <small>不接受电池，磁性或者电器商品</small>	以重量估算运费 CNY 39.00 估算重量: 1.1 KG
<input type="radio"/>		<b>CUCKOO POS LAJU</b> 敏感货出货单 <small>不接受电池，磁性或者电器商品</small>	以重量估算运费 CNY 39.00 估算重量: 1.1 KG
<input type="radio"/>		<b>DPE SKYNET</b> 普货出货单	以重量估算运费 CNY 40.50 估算重量: 1.1 KG
<input type="radio"/>		<b>CUCKOO ABX</b> 普货出货单	以重量估算运费 CNY 41.00 估算重量: 1.1 KG

*Cuckoo 的 Pos Laju 服务也会特别提醒顾客不可以寄出有电池，磁性，或者电器之类的商品 (Cuckoo Pos Laju services will remain customer cannot send out the battery, magnetic or electronic products)*

After submit the shipment, you also can know which agent and courier services you selected.

提交出货单后，你也可以在您的出货单内看到你选择的代理商和快递公司

出货单信息	
提交日期:	2015-08-27 11:10:59
最后更新:	
运费:	RM 0.00
服务费:	RM 0.00 [(RM x 2.00%)]
GST 消费税:	RM 0.00 (RM0.00 x 6.00%) <small>【GST 我们为你支付】</small>
快递公司:	DPE SKYNET <small>代理也会显示在顾客的出货单内</small>
空运方式:	普货出货单 (总国际空运单号请求: 1 票) <b>包装后自动支付出货单运费</b> <b>包税服务</b>
出货单备注:	-

4. Purchase on behalf shipping cost had been enhance, which will base on your selected country display the all the services, Air and Sea shipping cost will display at same page. Soon, system will upgrade to let you estimate the cost before place the order by entering the item cost and weight or dimension. <http://askmebuy.com/en/page/shipping-cost.html> 代购运费也提供更完善，可以以国家来选择，并会显示空海运在同一页 <http://askmebuy.com/zh/page/shipping-cost.html> 以后会实行顾客输入重量和商品金额可以直接计算总运费的系统，方便顾客计算成本

请选择目的地国家: **Malaysia** Askembuy 运输代理 条款及条件

**West Malaysia 西马** (Select your destination country)  
顾客可以选择国家来显示其运费

**从中国到马来西亚的空运费 到 West Malaysia 西马**  
我们签约的代理商条件和条款 (View our agency terms)

建议小件商品或者急件  
比如: 小饰品, 衣服, 小件化妆品 或者其他小件又轻的商品  
对于空运运输, 运费是按包装后的重量或者体积来计算的, 空运运费是计算后的体积重量, 然后以每公斤计算的

从 KG	到 KG	运费	格外收费
CUCKOO ABX 普货出货单	0.01 - 6.00	5.00 - 10.00	每一个 1.00 KG: CNY 21.50 - 19.50
条款及条件	估计到达: 3-5 工作日	11.00 - 100.00	每一个 1.00 KG: CNY 17.50
CUCKOO ABX 普货出货单	0.01 - 6.00	5.00 - 10.00	每一个 1.00 KG: CNY 30.50 - 25.50

5. Purchase on behalf customer once submit the shipment after 29-Aug-2015 3pm all the costing and formula will change. The shipping cost will be base on CNY (China currency) and using the latest rate convert to RM and let customer pay us RM(see below picture). 代购顾客如在 2015 年 9 月 29 号下午 3 点后提交出货单就会按新运费和算法。只要是代购的就会出现兑换率, 代运就没有, 因为代运直接以人民币支付。系统会以人民币来计算运费和所有服务费, 并会以当时的兑换率来兑换成马币让顾客以马币支付

**出货单 空运 (编号: S1440747249)** 出货单状态: **等待付款**

[浏览出货单条款](#) 运费 (RM): **180.99**

**使用我的余额支付 RM 180.99**

您必须在此日期前支付此出货单: 2015-09-07 不然我们会收取仓库存储费, 以每张国际空运单号 每天RM2 每个工作日我们都会在下午大约2点30分安排已经支付的出货单出仓, 如果您要当天出货, 记得在2点30分钟前支付您的出货单

**出货单信息**

提交日期:	2015-08-28 15:34:09
最后更新:	2015-08-28 16:37:12
全部费用:	CNY ¥291.00
转换为马币:	RM177.44 [CNY ¥291.00 / 兑换率:1.64]
服务收费:	RM 3.55 [(RM177.44 x 2.00%)]
GST消费税:	RM 0.21 (RM3.55 x 6.00%) [GST 我们为您支付]
<b>出货单金额:</b>	<b>RM 180.99 [RM177.44 (运费) + RM3.55 (服务收费)]</b>
快递公司:	CUCKOO POS LAJU
运输方式:	敏感货出货单 (总国际空运单号请求: 1 票) <span style="border: 1px solid black; padding: 2px;">包装后自动支付出货单运费</span>
出货单备注:	请包装好, 谢谢

顾客出货单画面: 新的算法 (New cost and formula)

All the costing will change to CNY, like storage fees change from RM1 to CNY1 per day if over 30days still no submit shipment, checking fees from RM2 to CNY2, repack fees after packed from RM10 to CNY10. Currency change but value remain, lower than previous! Below is the sample of extra charges in shipment.

代购出货单全部服务, 包裹存储费, 检查费, 重新包装费等杂费都会以人民币计算, 30 天不提交的出货单存储费由 RM1 调整成 CNY1, 检查费从 RM2 调整成 CNY2, 包装后要修改的重包费从 RM10 修改成 CNY10, 以下是顾客代购出货单内的格外收费清单

**正货单格外收取费用信息**

包裹延迟发货存仓费: CNY ¥ 7.00
圆通快递 5557894561 抵达仓库日期: 2015-07-22 存仓费 CNY 7.00
检查包裹费用: CNY ¥ 4.00
圆通快递 5557894561 总数量: 2 检查费 CNY 4

顾客出货单画面 (All extra services cost charges in CNY) 全部包裹: **1**

编号	包裹信息	请求选项	以英语申报商品名称	申报商品单价 (USD)	数量	小计 (USD)
-	-	-	-	-	-	-



6. Customer membership leveling system had changed, giving your more points and benefits.  
顾客会员等级系统有更改，提供您更多的积分和更多的优惠

Previous system:

User Level	Order Bonus Point	Services Charges	Shipping Cost
<b>VIP 1</b> Accumulate order amount: RM 0 - RM 1,000	X 1.0 RM 100 x 1.0 = 100 points	- Taobao / Tmall Order:8% Other Website Order:10% Shipment:5%	-
<b>VIP 2</b> Accumulate order amount: RM 1,001 - RM 5,000	X 1.2 RM 100 x 1.2 = 120 points	- Taobao / Tmall Order:8% Other Website Order:10% Shipment:5%	-
<b>VIP 3</b> Accumulate order amount: RM 5,001 - RM 20,000	X 1.4 RM 100 x 1.4 = 140 points	- Taobao / Tmall Order:8% Other Website Order:10% Shipment:5%	-
<b>VIP 4</b> Accumulate order amount: RM 20,001 - RM 50,000	X 1.6 RM 100 x 1.6 = 160 points	-1% Taobao / Tmall Order:7% Other Website Order:9% Shipment:4%	-
<b>VIP 5</b> Accumulate order amount: RM 50,001 - RM 250,000	X 1.8 RM 100 x 1.8 = 180 points	-2% Taobao / Tmall Order:6% Other Website Order:8% Shipment:3%	-
<b>VIP 6</b> Accumulate order amount: RM 250,001 - RM 800,000	X 1.8 RM 100 x 1.8 = 180 points	-2% Taobao / Tmall Order:6% Other Website Order:8% Shipment:3%	-RM 1 Every KG Reduce RM 1
<b>VIP 7</b> Accumulate order amount: More than RM 800,001	X 2.0 RM 100 x 2.0 = 200 points	-3% Taobao / Tmall Order:5% Other Website Order:7% Shipment:2%	-RM 1 Every KG Reduce RM 1

Now better points and benefit:

User Level	Order Bonus Point	Services Charges	Shipping Cost
<b>VIP 1</b> Accumulate order amount: RM 0 - RM 1,000	X 1.0 RM 100 x 1.0 = 100 points	- Taobao / Tmall Order:8% Other Website Order:10% Shipment:5%	-
<b>VIP 2</b> Accumulate order amount: RM 1,001 - RM 5,000	X 1.5 RM 100 x 1.5 = 150 points	- Taobao / Tmall Order:8% Other Website Order:10% Shipment:5%	-
<b>VIP 3</b> Accumulate order amount: RM 5,001 - RM 20,000	X 2.0 RM 100 x 2.0 = 200 points	- Taobao / Tmall Order:8% Other Website Order:10% Shipment:5%	-CNY ¥0.50 Every KG Reduce CNY ¥0.50
<b>VIP 4</b> Accumulate order amount: RM 20,001 - RM 50,000	X 2.2 RM 100 x 2.2 = 220 points	-1% Taobao / Tmall Order:7% Other Website Order:9% Shipment:4%	-CNY ¥0.80 Every KG Reduce CNY ¥0.80
<b>VIP 5</b> Accumulate order amount: RM 50,001 - RM 250,000	X 2.4 RM 100 x 2.4 = 240 points	-2% Taobao / Tmall Order:6% Other Website Order:8% Shipment:3%	-CNY ¥1.00 Every KG Reduce CNY ¥1.00
<b>VIP 6</b> Accumulate order amount: RM 250,001 - RM 800,000	X 2.8 RM 100 x 2.8 = 280 points	-2% Taobao / Tmall Order:6% Other Website Order:8% Shipment:3%	-CNY ¥1.50 Every KG Reduce CNY ¥1.50
<b>VIP 7</b> Accumulate order amount: More than RM 800,001	X 3.0 RM 100 x 3.0 = 300 points	-3% Taobao / Tmall Order:5% Other Website Order:7% Shipment:2%	-CNY ¥1.50 Every KG Reduce CNY ¥1.50

Base on new benefit, if you are VIP7, once you purchase RM170, the services charges is RM8.50, and you can gain 510 points which can redeem RM1 cash voucher and still have 10 points. Compare to other company, we are giving more benefit and lower shipping cost with best services.

以最新的会员制度，如果您是 VIP7 会员，只要你购买 RM170，服务费就是 RM8.50，你也可以得到 510 积分并可以兑换成 RM1 现金优惠卷后依然还有 10 积分。比起其他公司，我们优惠更多，运费也是比他们低，并提供您更好的服务。

That's all we had changed, lower cost and better services. Soon we will improve better services and more powerful system, thanks for your support

以上我们做出的改变，更低的收费，更好的服务。近期内我们还会提供一些新的服务以及更强大的系统，感谢您的一路支持。